

YOUR GUIDE TO BEATING TRAFFIC TOGETHER



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

REPORT IT, WE FIX IT!

- Potholes
- Blocked stormwater drains
- Flooding
- Mud slides or rocks on the road
- Grass and weeds on sidewalks and traffic islands
- Faulty traffic signals
- Missing manhole covers
- Damaged public transport infrastructure and signs
- Damaged road barriers



CONGESTION IN CAPE TOWN

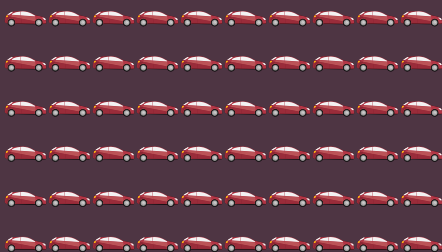
- WHY IS IT GETTING WORSE?

Our roads are getting more congested as the city's economy grows, and we attract more residents and visitors with all that Cape Town has to offer.

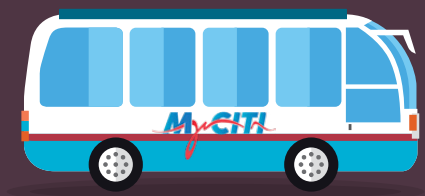
As the number of people wanting to travel by car in the busy peak periods increases, traffic slows down, making the weekday commute a potentially stressful and time-consuming part of the day.

There have been some improvements to Cape Town's rail services. This is an efficient way to travel daily for commuters, since there are more trains during the peak period. The rail service recovery should improve congestion, especially if used by existing car users.

The City of Cape Town has developed several responses to these challenges and invites residents and citizens to be part of the solution.



**60 CARS
OR
1 BUS**



Everyone travelling in private cars
could fit into one bus.

THE COST OF CONGESTION



Longer
commuting
time means
higher
transport costs



Work and
leisure time
is wasted
in traffic



Exhaust
fumes cause
pollution
and global
warming



Teaching
and learning
time is lost



Traffic is
stressful



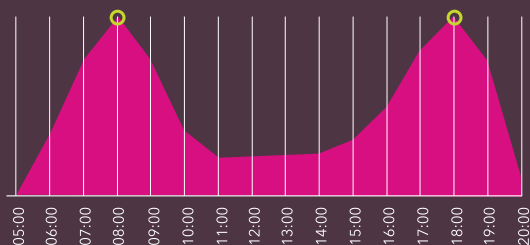
Respiratory
and heart
disease rises

LET'S CHANGE HOW WE TRAVEL

Beating traffic congestion involves everyone. You can help by making a few changes to your travel choices. Start by making one small change at a time from the suggestions below:

WORK FLEXIBLY TO AVOID THE PEAK

Leave for work early or come home late once a week to avoid the peak. Talk to your employer about flexible working hours or working remotely, or at least closer to home, from time to time.



Typical peak traffic congestion periods in Cape Town.

BE A SMART DRIVER

Be a responsible driver on our road network. Be considerate to pedestrians and cyclists, who are more vulnerable than you. Give way to buses and minibus-taxis in heavy traffic: they are transporting many more people than you!

SHARE A LIFT

80% of cars travelling during the peak only have one occupant. Carpooling and lift-clubbing options are taking cars off the road and offer benefits like reduced driving time and petrol costs.

Carpooling and lift-clubbing is the best way to reduce the amount of cars on our roads.

If you intend to transport scholars/students for reward, you need to apply for an operating licence and your driver must be in possession of a valid driver's licence and a professional driving permit (PDP).

To lodge an application, you must approach the Provincial Regulatory Entity (PRE), as all operating licence applications are submitted, processed and adjudicated at the PRE. For general information, please refer to their website: <https://www.westerncape.gov.za/tpw/applying-public-operating-licence>

A PDP can be applied for at a driver's licence testing centre. Simply visit www.capetown.gov.za to download a PDP application form.

MIX YOUR MODES

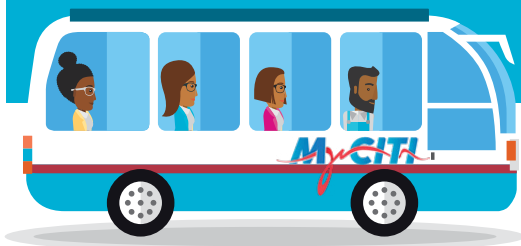
While it might not always be practical or safe to walk or cycle to work, think about how you could use these active modes as part of your journey on some days. Park and walk instead of cruising for a better parking bay, walk instead of driving to nearby destinations and find a buddy to walk or cycle with to boost your confidence.

USE PUBLIC TRANSPORT

A national law - the National Land Transport Act - states that municipal government must manage and oversee public transport. The City of Cape Town sees this as an important part of making Cape Town a great city to live, work and do business in.

MYCITI

The City of Cape Town launched its quality MyCiTi bus service in 2010. MyCiTi has set a new standard for public transport with its safe, reliable and affordable services, and is universally accessible, supported by Dial-a-Ride. Visit www.myciti.org.za for more information.



GOLDEN ARROW BUS SERVICES

Golden Arrow Bus Services (GABS) is Cape Town's oldest bus service. It offers thousands of commuters throughout Cape Town a safe and reliable means of transport. Visit www.gabs.co.za for more information.



RAIL

Rail is the backbone of the public transport system and key to reducing the traffic on our roads. Although rail services have declined over the past few years, some rail corridors have been restored and great progress has been made to restore the rest of the network. Visit www.prasa.com for more information.



IMPROVED PUBLIC TRANSPORT INFRASTRUCTURE

Improving transport interchanges for bus and minibus-taxi commuters is under way in several areas. The City works closely with the minibus-taxi industry, recognising that this is a major supplier of transport services to people across the city. The City is investigating ways to prioritise the movement of public transport vehicles.



INVESTING IN THE ROAD NETWORK

The City of Cape Town invests in its roads and streets all the time.

CONGESTION MANAGEMENT PROJECTS

Congestion management projects provide relief to the congestion experienced on our roads where the most delay occurs, especially where public transport is delayed.

INTEGRATED TRANSPORT PROJECTS

Integrated transport projects ensure that all modes are catered for in the road designs, especially the vulnerable users like pedestrians and cyclists.

NON-MOTORISED TRANSPORT PROJECTS

Non-motorised transport is any means of transportation not supported by a motor, which is a fundamental enabler to lowering emissions in the transport sector. This includes cycling, walking, skateboard, wheelchairs and making use of animal-drawn carts or hand-pushed trolleys.

ROAD IMPROVEMENTS PROJECTS

Road improvement projects allow the City to improve the quality and safety of the road surface through proactive maintenance activities like resealing, resurfacing and rehabilitation of the pavement layers. The implementation of traffic calming and universally accessible non-motorised transport (NMT), i.e. sidewalks, improve safety for pedestrians. The intention of these programmes is to ensure a road network that is efficiently managed and in optimum condition.

TRAFFIC MANAGEMENT PROJECTS

The City's traffic management programme focuses on localised traffic safety and capacity upgrades. Examples of this would be the provision of new signals, roundabout construction (as a traffic control measure, not traffic calming) and the addition of turning lanes.



HOW TO REPORT

Report any problems on the road network; this includes potholes, faulty traffic signals, damaged barriers, mudslides and rockfalls, illegal dumping and blocked stormwater drains.

OPTION 1: Download the City's service-related municipal app, available on the Apple App Store and Google Play Store.

Download the app now via:



<https://apple.co/3pZAkth>



<https://bit.ly/3pMGltv>

OPTION 2: Contact the City's customer call centre on **0860 103 089** or email **contact.us@capetown.gov.za**. The service is available 24/7 with assistance in Afrikaans, English and isiXhosa.

OPTION 3: Log a service request on the City's self-help service website **www.capetown.gov.za/servicerequests**. Choose "Transport, Traffic and Roads".



OPTION 4: Scan the QR code that will link to the self-help service.

Provide your contact details, the street address and area where you spotted the pothole, faulty traffic signals, damaged barriers, mudslides and rockfalls, illegal dumping or blocked stormwater drains, as well as the nearest street corner, so that the issue can be attended to.

Make sure you keep your reference number.

FOR MORE INFORMATION

Visit **www.capetown.gov.za/urbanmobility** to access and download this leaflet and other useful guides.





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This leaflet and other useful guides
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